



## **ATTENTION: Foreign Travelers**

### **Medical Assistance Now Available**

Employees of the University of California, Lawrence Livermore National Laboratory, Los Alamos National Laboratory, and the Lawrence Berkeley Laboratory, are occasionally required, as part of their job assignment, to travel outside the United States to remote areas of the world. The Laboratory has contracted with **Worldwide Assistance Services Inc. (WA)** to provide these employees, when the circumstances warrant, a source of medical advice, emergency medical treatment and evacuation for medical emergencies to a "Western Standards" hospital/medical facility.



**Worldwide Assistance  
Services, Inc.**





## Worldwide Assistance Services, Inc. Offers . . .

The services provided by WA include:

1. 24-hour medical assistance – English speaking.
2. 24-hour medical consultations – English speaking.
3. Coordination of medical evacuation and repatriation, to a suitable “western standards” medical facility.\*
4. Medical monitoring (follow up).
5. Guarantee of payment (to the provider) for medical expenses.\*
6. Prescription and eyeglass replacement assistance (actual cost of prescription or glasses not covered).
7. Visit of a family member or friend (if hospitalized out of the country).\*
8. Urgent message relay assistance.
9. Help with lost or stolen items.
10. Claims adjudication on cases managed by WA.



Worldwide assistance is part of the oldest and largest assistance company in the industry. To access any of the above services call their toll free number 800-368-7878 or call collect at 202-331-1596 and identify yourself as a University of California or a Laboratory employee.

\*Depending on the circumstances for evacuation payment for services will be covered by either Worldwide Assistance Services, Inc., the Laboratory program sponsoring the travel, University’s Worker’s Compensation Program or the employee’s personal health care/medical insurance.

**LANL travelers should contact Dona Espinoza at (505) 665-9767 if you have any questions.**